

Digital Business Communications

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FERUARY 1, 2023

NOTICE TO ALL AFFECTED CUSTOMERS

Pursuant to the FCC's order 20-152, our underlying Incumbent copper-circuit providers have been authorized to prohibit as well as increase costs on Unbundled Network Elements. These services are used to provide copper-based POTS and IP access services (broadband access).

As a result, Utility Telecom Group, LLC, pursuant to our Terms and Conditions, unfortunately must pass these costs along and/or modify/withdraw certain services that we have been contracted to provide to its customers.

We hope that in the very near future, all copper-based legacy services will be replaced with either fiber-optic or coaxial-based services from our stable of broadband carriers. We expect all copper-based services to be phased out by 2025.

Please reach out to your Utility sales rep or ask our Customer Service team to get you a quote on new services to replace any copper-based service.

Please call us at 877-898-2455 for questions.

Sincerely,

Jason R. Mills

